

Privacy Notice for Public Transport



Nottingham City Council Information Compliance

Service Area: Public Transport
Directorate: Development and Growth
PN - 316

06/2023

The **Public Transport and Leaving Care Team** are part of Nottingham City Council, who are the data controllers for the personal data (or personal information) that we process about you. When we process personal information relating to you, we will only do so when it is necessary and where we have a lawful reason to do so, complying with data protection legislation. We will enable you to exercise your rights contained within the legislation.

We will use the information provided by you for a number of reasons, depending on the service or reasons for interacting with you. This includes:

- **Scheme administration, whereby data is held for the purpose of distributing and renewing your Robin Hood Flexible Days Card**
- **Scheme Evaluation, whereby survey data is held to assess the success of the scheme (this is optional)**

What personal information will the Council process?

The information that we collect about you to fulfil the purposes, objectives, or to deliver the services outlined above will relate to your: (this may include all, or some of the following, depending on the service).

- **Your current address and contact details (for card administration only)**
- **Robin Hood Card ID**
- **Your opinions and experiences of this scheme and your use of public transport**

Lawful basis for processing

Scheme administration: The basis under which we use your personal information for these purposes is that it is necessary for the performance of a task in the public interest, under Article 6 1 (e) of the UK GDPR.

Scheme Evaluation: The basis under which we use your personal information for these purposes is consent under Article 6 1 (a) of the UK GDPR. **You can withdraw your consent for us processing your personal data, you can do this by contacting the Leaving Care Team at Nottingham City Council.**

Will my information be shared with other organisations or used for other purposes?

The Council will only share your personal information with other departments within the Council, and with other organisations when it is necessary to provide the services to you, and when we have a lawful reason to do so. The Council may also share your information when we are obliged to by law. The information may also be used for the purpose of any other function carried out by the Council. This may include sharing your information across the Council, or with external organisations. Information about these functions and the legal basis on which information is used for them can be found at <http://www.nottinghamcity.gov.uk/privacy-statement/> . The information will only be used for another purpose where it is lawful to do so.

Do I have to provide the information?

You **are not** obliged by statute or contract to provide the information that is specified here. However, if we do not process your contact details we will not be able to administer your card. It is optional to assist us with evaluating your experience of the Public Transport Leaving Care Project.

How long will the Council retain the data for?

The information that you have provided will be kept until October 2026 when this scheme ends.

The Council publish an Information Asset Register (IAR), this will outline the retention periods for the personal data we process. You can find this IAR on our website <https://geoserver.nottinghamcity.gov.uk/information-asset-register/>

Information Rights

The UK General Data Protection Regulation provides for the following rights as prescribed by the legislation:

A right to request a copy of your information

A right to request rectification of inaccurate personal data

A right to request erasure of your data known as 'the right to be forgotten'

A right to in certain circumstances to request restriction of processing

A right in certain circumstances to request portability of your data to another provider

A right to object to processing of data in certain circumstances

A right regarding automated decision-making including profiling

However, Nottingham City Council can restrict the above rights in certain circumstances for example to avoid obstructing an investigation, avoid prejudicing the prevention, detection, investigation or prosecution of criminal penalties or to protect the rights and freedoms of others.

Data Protection Officer

The Data Protection Officer is Naomi Matthews. You can contact the data protection officer at:

Loxley House,
Station Street,
Nottingham,
NG2 3NG

or at data.protectionofficer@nottinghamcity.gov.uk .

Information Commissioner's Office

The Information Commissioner's Office (ICO) website provides guidance on data protection and privacy matters, you can visit the website at www.ico.org.uk. You also have the right to complain to the ICO if you consider that the Council have processed your personal data incorrectly or that we have breached our obligations to you. You can contact the ICO at:

Wycliffe House,
Water Lane
Wilmslow,
Cheshire
SK95AF

www.ico.org.uk

Further Information

For more information about these rights please refer to our detailed privacy statement at <https://www.nottinghamcity.gov.uk/privacy-statement> .